

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 21st day of December' 2024

C.G.No.171/2024-25/Nellore Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)

Between

Sri. S. Giri Babu & Others, Chintala Atmakur,
Kaluvoya (M), Nellore District.

Complainant

AND

1. Superintending Engineer/O/Nellore
2. Dy. Executive Engineer/O/Rapur
3. Executive Engineer/O/Nellore Rurals

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that they are facing frequent power interruptions in their village and it is to be rectified.



02. The said complaint was registered as C.G.No.171/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint they rectified the defects in the line and now there are no power interruptions.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint they rectified the defects in the line and now there are no power interruptions. They also produced the copy of the letter of satisfaction issued by the complainant in which he has stated that the respondents rectified the defects in the line and now the power supply is in good condition. Recording the same, this complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21st day of December'2024.


CHAIRPERSON


Member (Finance)


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Cherry
21/12/24